# P-QMS-1\_QUALITY POLICY



## Our Core Business:

Providing world-class expertise in the design, implementation and management of land projects for development agencies and individual governments.

# Our Purpose:

LEI improves the lives of people by improving land governance and tenure security.

### Our Ambition/Goal:

Be the provider of choice: Inspirational in developing optimal outcomes in the land sector.

## **Our Ambition/Goal (internal):**

To become the **provider of choice** based on our outcomes and relying less on personnel reputation.

We do this by:

- 1. Working with our clients to establish a strong enabling environment
- 2. Applying the best people, resources and practices
- 3. Empowering stakeholders
- 4. Building on local systems and knowledge, and
- 5. Maintaining a profitable and sustainable business

#### Purpose:

LEI improves the lives of people by improving land governance and tenure security.

#### Ambition:

Be the 'provider of choice': Inspirational in developing optimum outcomes for our clients and stakeholders in the land sector.

Strategy 1: Grow the business to have a strong pipeline & greater operating resources and results.	Strategy 2: Develop / Maximise the potential of LEI personnel resources to ensure high quality & trusted service delivery.	Strategy 3: Maintain superior levels of client satisfaction and effective business systems to exceed expectations.
Creativity, innova	Values: Integrity, honesty and ethics tion and excellence Respec	t for all individuals

LEI commit to continually improving our Quality Management System consistent with the requirements of ISO 9001:2015 by establishing quality objectives to plan, maintain, monitor, review and audit our Quality Management System.

LEI commit to satisfy and comply with relevant laws and regulations as well as internal requirements using the Policies within our QMS.

LEI Management and its employees are committed to observing local laws and legislations both in Australia and in any country LEI may be successful with a project.

The Quality Policy is available to any interested party through the LEI website.

SIGN OFF:

MANAGING	
DIRECTOR:	

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DATE: 31-08-21